



GENERAL BUSINESS CONDITIONS OF AUTONAPŮL, COOPERATIVE

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1. General Provisions

1.1. GBC

1.1.1. These General Business Conditions of the company AutonapŮl, cooperative (referred to hereinafter as GBC) regulate the mutual rights, duties and principles of the contractual relationship between the company AutonapŮl, cooperative (referred to hereinafter as AutonapŮl) and You, a User of AutonapŮl, established by the framework Contract concluded between You and AutonapŮl for an indefinite period (referred to hereinafter as the Contract), the subject of which is permitting the temporary use of means of transport (referred to hereinafter as the "Vehicle") designated in the Reservation system for temporary use. You undertake to pay the agreed rent for the use of these Vehicles, and this is at the level and under the conditions given in this Contract, these GBC, Principles of Personal Data Protection, Price List and Complaints procedure, all as integral part of this Contract. These GBC regulate certain provisions of the Contract in more detail.

1.1.2. These GBC constitute an integral part of the Contract.

1.1.3. The regulation contained in the Contract, any other agreements concluded with You or special business conditions issued by AutonapŮl by which You are bound have precedence over these GBC.

1.1.4. Every term with an initial capital letter used in these GBC has the meaning assigned to it in these GBC. You will find an overview of the definitions in Article 10.

1.1.5. There is no legal entitlement for concluding of Contract. AutonapŮl reserves the right to refuse closing a Contract without giving a reason.

1.2. AutonapŮl and You

1.2.1. The company AutonapŮl, cooperative, having its registered office at the address Údolní 567/33, 60200 Brno, is registered in the companies register kept by the Regional Court in Brno, section Dr, volume 5087, business ID No 29301751. The Contact e-mail address of AutonapŮl is: autonapul@autonapul.cz.

1.2.2. AutonapŮl provides its services in the Czech Republic on the basis of trade licence.

1.2.3. You are a User. You may use the services of AutonapŮl.

1.2.4. The relations between You and Autonapůl are governed (i) this Contract and (ii) by generally binding legal regulations valid in the Czech Republic in this specified order.

1.2.5. Your e-mail address as given in the Contract is deemed as verified Communication channel for the purposes of these GBC. Messages delivered from this e-mail address to Autonapůl are considered as messages from You. Your e-mail address as given in the Contract is considered to be part of Your Identification details.

2. Conclusion of Contract

2.1.1. The Contract between You and Autonapůl is concluded in a distant way in accordance with the §1820-§1840 of the Civil Code 89/2012 Coll.

2.1.2. The Contract between You and Autonapůl is concluded on the website at www.autonapul.cz (Internet pages).

2.1.3. Specifically the conclusion of Contract in a distant way is performed when You as the party interested to conclude Contract click on the Internet pages on the buttons „I want to join“ or “Sign the contract”, then fill in the provided form with Your Identification details, and You get informed about contractual terms, including the price for the service.

2.1.4. Identification details about You include Your name(s), surname, address, e-mail address and phone number, number of your ID card and date of Your birth or personal identification number. These details are then automatically verified using applications of third parties. Before submitting of these Identification details You can do checks and alterations.

2.1.5. To confirm the Identification details provided, and to agree with the Contract, these GBC, Personal Data protection Policy, Pricelist and Claims Procedure, and to show your will to accept the Autonapůl offer you press the button „Sign“. In this moment Contract is concluded. The Contract is concluded only in electronic form. The full text of the Contract will be sent to Your given e-mail address.

2.1.6. After concluding the Contract you will be redirected to a payment gate in order to pay the Entry fee. It is only after you pay the Entry fee when You will be able to use Reservation system.

3. Sharing of Vehicles

3.1.1. Autonapůl allows You to share a Fleet of Vehicles and trailers and potentially other equipment. The list of Categories of Vehicles constituting the Fleet is a part

of the Pricelist and may be amended by Autonapůl with regard to the expansion or narrowing of the Fleet and other equipment.

3.1.2. All Vehicles in the Fleet of Autonapůl are equipped with a technology for monitoring of the position of the Vehicle (GPS), for remote communication with the Vehicle (GSM, Bluetooth) and with a device for operation of the central lock of the Vehicle with a chip card or Application. These technologies enable sharing of the Fleet in Autonapůl and constitute key component of the business offer of Autonapůl. The above-mentioned technologies are located in a hardware: On board computer unit.

3.1.3. Any interventions of Yours in the above-mentioned hardware or settings of the On board computer unit will be considered a serious violation of these GBC with all the consequences (see articles 8.1.4 and following).

3.1.4. Autonapůl does not guarantee that a certain Vehicle will be available to You at the time You select. The vehicle sharing system works on the principle of timely Reservation, i.e., the User who makes his Reservation first for a specific time segment and Vehicle has the right to use the selected Vehicle.

3.1.5. Autonapůl reserves the right to replace any Vehicle anytime in the Reservation system and/or Fleet. For any possible future Reservations of Users made for replaced Vehicle Autonapůl will offer adequate replacement Vehicle.

3.1.6. Vehicles are used by all the Users of Autonapůl on the basis of mandatory Reservation in the internet Reservation system. You may only use a Vehicle of Autonapůl if You have it reserved for the given time. You can use a Vehicle for the entire period from the pick up the Vehicle to the return of the Vehicle. You are not authorised to use a Vehicle at a time when another User has it reserved.

3.1.7. You are obliged to return the Vehicle to the Parking place at the moment when Your Reservation expires at the latest.

3.1.8. You pick up a Vehicle on the basis of information from the Reservation system. You take a Vehicle by unlocking using a chip card issued by Autonapůl or using Application. In this way You conclude an Individual contract and assume responsibility for the Vehicle. When You pick up a Vehicle, You are obliged to check the technical condition of the Vehicle, in particular:

- evident damage to the Vehicle,
- basic functionality of the Vehicle,

- filling with fuel or fuels in all fuel tanks of the Vehicle (see art. 5.2.7),
- filling with other operating fluids,
- extent of fouling of the Vehicle inside and outside,
- presence of necessary documents in the Vehicle (ie. Registration and Insurance cards),
- presence of Fuel payment card in the Vehicle.

3.1.9. Should You find any Vehicle defect You are obliged to report it to Autonapұл using Application or Communication channels. If such report is not done after commencing of Reservation, it is assumed that the Vehicle is free from defects.

4. How Autonapұл communicates with You

4.1. Autonapұл Communication channels

4.1.1. You will use the Reservation system for making Reservations of Vehicles. You can contact Autonapұл in other matters at the address of the head office or by email directly via the Contact email address (see article 1.2.1 of these GBC).

4.2. Reservation system

4.2.1. The Reservation system is a tool located in the Internet for making the Reservations of individual Vehicles. The Reservation system is made accessible for You after the conclusion of the Contract and payment of the Entry fee. The Reservation system allows You to utilise the Autonapұл vehicle Fleet.

4.2.2. The Reservation system is available non-stop, with the exception of essential system maintenance, of which You will be informed from the part of Autonapұл at least 48 hours before a planned outage of the Reservation system, and with the exception of technical problems which may occur that cannot be anticipated and influenced.

4.3. Suspension of functionality of Communication channels

4.3.1. Autonapұл has the right to immediately suspend Your access to the Reservation system for the reason of (i) security, (ii) danger and/or suspicion of its unauthorised or fraudulent use and/or breach of generally binding legal regulations, (iii) Your breach of Contract, in particular non-settlement of due debts towards Autonapұл, until the reasons for suspension of functionality cease. Depending on the nature of the matter You will be informed of these facts.

4.3.2. Autonapұл is authorised to use automated and non-automated security monitoring systems focussing on

revealing fraudulent activities in the realm of electronic media.

4.3.3. If the security monitoring systems evaluate any of Your behaviour as unusual, Autonapұл reserves the right to block the relevant Communication channel or Identification data.

4.4. Rules of communication with Autonapұл

4.4.1. You are authorised to communicate with Autonapұл and reserve Autonapұл Vehicles via the Reservation system. You are obliged to carefully monitor all messages which Autonapұл sends You via the Communication channels or remote communication resources (see article 4.5). You take due note of the fact and agree that where legal regulations allow it, Autonapұл will use "Autonapұл", "A/2" or "Your Autonapұл" or scanned signatures as a mechanical means replacing a signature in any communication which Autonapұл sends You via the Communication channels or via a courier service. You consider this practice of Autonapұл as normal.

4.4.2. Your duties: You are obliged to inform Autonapұл of any change in Your Identification data without undue delay. A breach of this duty may influence the functioning of the individual Communication channels, and so in such a case Autonapұл is not responsible for errors arising during the operation of Communication channels. Neither is Autonapұл responsible for loss or other harm arising as a result of non-performance of Your duties pursuant to this article.

4.4.3. You are obliged to prevent the revelation of Your Identification data, in particular not to provide details about Your Identification data to unauthorised persons. If You discover that the Communication channel or Your Identification data could have been abused, You are obliged to contact Autonapұл without delay and request the blocking of access. You must proceed in the same way if You have lost Your Identification data and/or it has been stolen from You.

4.5. Notifications and deliveries

4.5.1. In cases where legal regulations allow it, Autonapұл will always deliver documents to You electronically (in particular by e-mail, or other electronic media), otherwise in person, via the holder of a postal licence or via a courier service by sending to Your address given in the Contract or to another address known to Autonapұл. You take due note of the fact that communication via electronic resources is the common practice of Autonapұл.

- 4.5.2. You undertake to set up Your e-mail communication in such a way to regularly receive messages from e-mail addresses of Autonapůl.
- 4.5.3. You undertake to check Your e-mail inbox and other electronic media via which Autonapůl may make deliveries to You to a sufficient extent so that there is no obstruction of the efficacy of the acts performed in reference to You from the part of Autonapůl pursuant to the Contract.
- 4.5.4. In cases where legal regulations allow it, You will deliver documents to Autonapůl electronically (by e-mail or other electronic media), otherwise in person to the Contact address, by regular post or courier post to the Contact address or other address of Autonapůl given on our internet page www.autonapul.cz.
- 4.5.5. The effects associated with delivery occur for documents sent by e-mail or other electronic communication resources at the moment when Autonapůl receives confirmation of delivery of the sent e-mail, on the day following its sending at the latest, if You do not prove that it had not been delivered by e-mail to Your e-mail in-box in the given period.
- 4.5.6. At its own discretion Autonapůl will decide on the means and form of delivery in compliance with legal regulations and the Contract.
- 4.5.7. You take due note of the fact that Autonapůl can use mobile phone text messaging for communication with You in connection with the provided services, and that the text messages may contain information, notifications or warnings. Autonapůl is authorised to send mobile phone text messages to the telephone numbers You have given.

5. Your responsibility and duties during Vehicle sharing

5.1. Basic rules for use of Vehicles

- 5.1.1. You are obliged to use the Vehicle only for the purpose for which it was intended, to adhere to all traffic, customs and other valid legal regulations. You are also obliged to use the Vehicle in a usual manner and in compliance with the standards and regulations for the given type of Vehicle. This primarily involves adherence to the parameters designated by the manufacturer concerning the technical state of the Vehicle, amount of engine oil, coolant, inflation of tyres, load of vehicle etc.
- 5.1.2. You are obliged to care for the Vehicle duly in the sense of preventing the incidence of damage,

including the duties of adhering to the designated conditions and recommendations. You are obliged to protect the Vehicle in a corresponding manner from theft, damage or tampering of third parties not authorised to use the Vehicle, i.e., not to leave the Vehicle parked in apparently dangerous localities, or localities where there is increased risk of damage to the Vehicle or theft of it, not to leave the Vehicle unlocked etc.

- 5.1.3. You undertake to use the Autonapůl Vehicle in such a manner that no damage arises during its use and to take all the necessary steps to prevent the incidence of damage. Regular wear and tear of the Vehicle is not considered damage.
- 5.1.4. Autonapůl bears no responsibility for damage to Your personal items which You leave in the Vehicle in the course of its use.
- 5.1.5. Autonapůl rents the Vehicle only for the purpose of private transport of persons, animals and baggage. The use of any Vehicle for the transport of oversized loads is not permitted.
- 5.1.6. You take due note of the fact that all Autonapůl Vehicles are non-smoking, and smoking is forbidden in them.
- 5.1.7. For the entire duration of the use of the Vehicle You are obliged to have with You a valid driving licence and all documents specified by generally binding legal regulations valid at the place of use of the Vehicle. This obligation also applies to persons designated by You to drive the Vehicle according to article 5.1.8.
- 5.1.8. The Vehicle may be driven only by You or a person designated by You. You as the User are always liable for damage to the Vehicle, regardless of who was driving the Vehicle at the time of the incidence of damage (in compliance with article 9.3 and following articles).
- 5.1.9. Autonapůl allows You to transport live animals in the Vehicles. You undertake to take all steps according to article 5.1.3 necessary to ensure that any damage does not occur during the transport of live animals.
- 5.1.10. Transport of animals in Vehicles is allowed in boxes with firm waterproof bottom only.
- 5.1.11. After the transport of a live animal You undertake to clean the Vehicle properly in order that article 5.2.4 be complied with.

5.2. Handing over and picking up Vehicles

- 5.2.1. With the picking up of a Vehicle there occurs the conclusion of an Individual contract, which becomes

valid and effective thereby. The first unlocking of the Vehicle with a Chip card or using Application is considered to be the picking up of the Vehicle. The date and exact time of the first unlocking is automatically recorded in the Reservation system. The validity and effectiveness of each Individual contract is terminated at the moment of the last locking of the vehicle using the Chip card or Application.

5.2.2. The responsibility for damage to the Vehicle is transferred to the User at the moment when the Vehicle is picked up according to the preceding paragraph. Each User is responsible for damage to the Vehicle from this moment up to the Last locking of the vehicle using the Chip card Application.

5.2.3. The above article Has no influence on the responsibility of the User for parking the car in a place where parking is forbidden at the moment of the Last locking of the vehicle using the Chip card or Application. All fines and other payments arising from the fact of the User parking the car in a place where parking is not legally allowed will be charged to User in the next Invoice.

5.2.4. You undertake to hand over the vehicle in a commensurately clean and fault-free technical state. Fault-free technical state means the handing over of the Vehicle without evident faults, damage, dirtiness or other faults which would prevent the following User from using the Vehicle duly, with consideration given to regular wear and tear.

5.2.5. If You discover a fault of the Vehicle or damage which does not directly prevent the operation of the Vehicle, it is Your duty to report the fault to Autonapůl using Communication channels and/or Application, and possibly to ensure rectification following agreement with Autonapůl. The handover of a faulty or dirty Vehicle without ensuring rectification or at least reporting the problem to Autonapůl is considered a fundamental breach of Contract.

5.2.6. Handover includes a check on the state of the Vehicle, report of possible fault o damage according to article 5.2.5, putting the keys from the Vehicle in the dedicated place in the Vehicle and locking up the vehicle with the Chip card or Application.

5.2.7. As the User You have a duty to hand over the Vehicle with the fuel tank at least half full. In Vehicles that have multiple fuel tanks, such as a tank for LPG or CNG, this duty of Yours as a User applies to all tanks of the Vehicle.

5.2.8. The Vehicle is handed over in locations specified in the List of Handover locations. The List of Handover locations is issued from the part of Autonapůl and is accessible in the Reservation system or on the web pages of Autonapůl. The Handover locations can have the form of a precisely specified parking lot, or a form of specified Zones. The handover of the Vehicle is only possible on Handover location, expressly given in the List of Handover locations for the given Vehicle.

5.2.9. If the Vehicle is handed over out of specified Handover location, Autonapůl will charge a fee to the User who handed over the Vehicle out of specified Handover location. This fee is given in the Pricelist.

5.3. Payments associated with operation of Vehicle and records

5.3.1. As the User You are obliged to document each payment for fuels, repairs or other payment associated with the operation of the Vehicle (according to articles 6.1.20) with a tax document marked clearly with Your first name and surname, or with the name of legal entity, if such an entity is the User of Autonapůl. You are obliged to put the documents into the file in the Operating journal in the Vehicle for the purposes of Billing. At the same time You are as User obliged to send copies of such documents to Autonapůl using Communication channels or Application.

5.3.2. Obligation to document payments in manner according to article 6.1.20 does not apply in cases, where the Vehicle is equipped with a Fuel card and this Fuel card was used for the particular payment.

5.3.3. If the Vehicle is equipped with a Fuel card, the Fuel card is located in Operational journal.

5.3.4. In order to pay with the Fuel card a User must provide cashier with a PIN code. The PIN code is given in Operational journal.

5.3.5. Autonapůl also accepts payments up to the level of CZK 100 per User per month, where it is not possible to gain a tax document. This involves, for example, car wash, vacuum cleaning of the Vehicle.

5.3.6. As the User You are obliged to report to Autonapůl information about all performed interventions on the Vehicle using Communication channels or Application.

5.4. Operational journal

5.4.1. The motor Vehicles from the Fleet have an Operational journal in the A5 format containing:

- small vehicle registration card from the Vehicle;
- document concerning payment for third-party liability insurance ("green card");
- Fuel card and fuel card PIN;
- standardized form "Record of traffic accident";
- file for tax documents;
- contact details of Autonapůl;
- description of operational specifics of Vehicle;
- designation of Hand over place for the Vehicle;
- any other information important for the operation of the Vehicle or resolution of problems with the operation of the Vehicle.

6. Prices for services and billing

6.1. Charges, billing and payments

- 6.1.1. Autonapůl charges for its standard services in compliance with the Pricelist, which is available on our internet page www.autonapul.cz. Price for the services of Autonapůl is calculated based on: hours of reservation, distance driven, chosen Vehicle, chosen plan for damage responsibility, availability of time and place restricted promotions and possibly other parameters. You take due note of the fact that Autonapůl has the right to amend and change the Pricelist for selected Users of Autonapůl. Autonapůl is authorised to change the scope of the provided services and the level and structure of charges and prices for services in the Pricelist. The calculation of the price for services of Autonapůl performed in the period of change of the Pricelist is made using the Pricelist valid at the moment of ending of Reservation.
- 6.1.2. Funds as payment for Autonapůl services or other payments under the Agreement are debited from the payment card assigned by the User to the user account in the Application exclusively in accordance with the Pricelist and other terms of the Agreement, including their annexes. Funds are written off if Autonapůl is entitled to write them off in accordance with the Agreement, including: termination of the Reservation, receipt of information about the violation of the terms of the Agreement by the User, compensation for damages and other cases stipulated by the Agreement.
- 6.1.3. Autonapůl is authorized to write off funds for the use of the Vehicle both after the end of the Reservation and in individual parts during the Reservation.
- 6.1.4. The write-off of funds for the use of the Vehicle in accordance with the Pricelist, which provides for

advance payment or another payment method different from the method specified in the previous paragraphs of this article, is carried out before the start of the Reservation.

- 6.1.5. The User gives his unreserved consent to the withdrawal of funds from his payment card assigned to his user account for the use of the Vehicle and making other payments according to the Agreement (including fines and other payments in favor of Autonapůl) without the need to provide further special consent. The User allows the write-off of amounts both in full and in parts, at the discretion of Autonapůl.
- 6.1.6. In case of a lack of funds on the payment card assigned to the User's user account or the impossibility of debiting the funds from the payment card for another reason, the User undertakes to pay for the Vehicle rental no later than 24 hours from the moment of ending of the Reservation or from the moment of delivery of the relevant notification/first debit of funds (for other payments). The user undertakes to ensure sufficient funds on the payment card for the write-off by Autonapůl.
- 6.1.7. The payment service using the Internet in accordance with the Agreement is implemented through the partner bank of Autonapůl in accordance with the rules of international payment systems and the principles of ensuring the confidentiality and security of the payment using modern methods of authentication, encryption and data transmission through closed communication channels. The entry and processing of the User's payment card data is carried out on the secure payment page of a partner bank or an organization engaged by this bank providing payment services.
- 6.1.8. Billing of services provided to You by Autonapůl is done on the basis of automatically obtained data from On board units and Reservation system. These data include mainly record of kilometres traveled and record of the length of Reservation (in hours).
- 6.1.9. The maximum allowed deviation of measurement of driven distance while using the On board units (see article 3.1.2) from the values measured by the Vehicle's inbuilt distance measurement gauge makes 1 %, with minimum threshold of 1 kilometre, measured per one use of the Vehicle. By one use of the Vehicle we mean the interval between taking over of the Vehicle using Chip card or Application and returning of the Vehicle using Chip card or using Application. For example, when driving distance of 2 km based on the measurement of Vehicle's inbuilt distance measurement gauge, Autonapůl can charge

You anything between 1 and 3 km; when driving distance of 200 km based on the measurement of Vehicle's inbuilt distance measurement gauge, Autonapůl can charge You anything from 198 to 202 km etc.

- 6.1.10. Time of the end of Reservation as recorded in the Reservation system after the Last locking of the Vehicle using Chip card or Application is rounded up to the whole half-hour for the purpose of Billing.
- 6.1.11. The price for other than standard services given in the Pricelist will be agreed individually between You and Autonapůl based on prior agreement.
- 6.1.12. The frequency of Billing of services of Autonapůl ("Billing period" thereafter) is given in the Pricelist.
- 6.1.13. Billing will take place immediately after the end of the Reservation in case of payment by card, but no later than 20 days from the end of the previous Accounting Period in the form of issuing and delivering an invoice with a statement and pricing of the services used by you. Billing can also take place individually at a different, mutually agreed upon date.
- 6.1.14. All charges and fees will be billed in Czech Crowns, unless there is prior agreement on different billing currency.
- 6.1.15. Invoice will be sent to You electronically from e-mail address fakturace@autonapul.cz, or in special cases from e-mail addresses of individual representatives of Autonapůl (in the form surname@autonapul.cz).
- 6.1.16. The Entry fee is due within 14 days of the signature of the Contract. The payment of the Entry fee constitutes a condition for allowing the use of the Reservation system. If the Entry fee is not paid within 30 days from the date of conclusion of the Contract, the Contract between You and Autonapůl automatically expires.
- 6.1.17. Downpayment of the basic membership deposit to the Autonapůl cooperative by the members of the cooperative is considered as payment of the Entry Fee.
- 6.1.18. If You fail to pay the fees or other debts towards Autonapůl on time or even by an additional deadline which Autonapůl provides to You of at least five days, Autonapůl has a right to compensation for the costs associated with the assertion of its claims, including costs of legal services, recovery of any administrative fees and taxes and to compensation for other costs associated with the recovery of its claims (for example telephone, postal charges etc.).
- Autonapůl is authorised to add these amounts to Your Billing for Billing period.
- 6.1.19. If a due receivable is not paid to the bank account of Autonapůl in due time, Autonapůl may block Your access to the Reservation system, and remove all Your future Reservations. After the settlement of the receivable, Autonapůl will renew Your access to the Reservation system, but Your cancelled future Reservations will not be restored.
- 6.1.20. If the fees (to which Autonapůl is entitled) are not paid within the specified period for any reason, this does not affect Autonapůl's right to collect them in the future.
- 6.1.21. Payments according to articles 6.1.22 and 6.1.23 paid by the User in the course of Billing period represent advances on the Billing. Payments which You made in a currency other than Czech Crowns will be converted to Czech Crowns for the purpose of the Billing at the exchange rate of the Czech National Bank valid as of the day of payment. All payments done by You need to be accompanied by tax receipts clearly marked with Your first name and last name (see articles 5.3.1 and 5.3.5).
- 6.1.22. Autonapůl accepts following payments as advances for Billing:
- fuel stated as the correct fuel for given Vehicle in the small vehicle registration card for given Vehicle (N95, Diesel, LPG, electricity);
 - necessary operational fluids for Vehicle;
 - replacement light bulbs and other expendable supplies for Vehicle;
 - automated or manual car wash;
 - vacuum cleaning of the Vehicle.
- 6.1.23. Autonapůl accepts following payments as advances for Billing only after prior agreement of Autonapůl representative:
- for towing of immobile Vehicle;
 - for repair „on the road“ when having a defect, or accident not caused by You.
- 6.1.24. Autonapůl does not accept following payments as advances for regular billing:
- for motorway vignettes and highway fees abroad;
 - for fuel other than stated as the correct fuel for given Vehicle in the small registration card for given Vehicle;
 - for towing or repair “on the road” after accidents caused by You (these situations are regulated by article 7.3 and following);

d) for deferrable repairs and maintenance works not agreed ex ante (see article 7 and following).

6.1.25. The services of Autonapůl will be charged to You based on Pricelist.

6.1.26. Standard due date period for Invoices is given in the Pricelist.

6.1.27. If the invoice has a negative value, it means that you have a claim against Autonapůl. Autonapůl will pay you this invoice - credit note within one month of its issuance.

6.2. Collection authorisation, setoff and fulfilment of obligations

6.2.1. Autonapůl is entitled to settle any of its due claims against you against your Refundable Deposit and use these funds to pay its due claims.

6.2.2. Autonapůl is also entitled at any time to set off any of its monetary claims against you against any of your monetary claims against Autonapůl, regardless of whether these claims are due or not, and regardless of their currency or the legal relationship from which they arise.

6.2.3. You are not entitled to offset any of your claims against Autonapůl without the prior consent of Autonapůl.

6.2.4. Autonapůl is also entitled to set off mutual claims that are not yet due, claims that are time-barred, conditional or uncertain claims, as well as claims that cannot be enforced in court, and claims that cannot be affected by the execution of a decision or execution.

6.2.5. Your payments will be counted towards the payment of your obligations towards Autonapůl in order of priority on (i) the costs already determined, (ii) then on the principal of the claim, (iii) then on interest and (iv) finally on default interest. If you do not use our services as a consumer, your payments will be counted towards the payment of your obligations to Autonapůl, in order (i) first of all accessories (costs already determined, interest on late payment and interest) and (ii) then the principal of any claim to Autonapůl. If the due date of your obligation to Autonapůl, or any part thereof, falls on a day other than a Business Day, the immediately preceding Business Day shall be deemed to be the due date of your obligation to Autonapůl, or any part thereof.

7. Solving problems and damages

7.1. Competencies to solve faults

7.1.1. A Vehicle repair is decided on in this manner:

- a) in case of a defect on a trip the User is fully competent to deal with an urgent repair.
- b) In case of ambiguities (the scope of the necessary repair is not clear), the User is obliged to contact Autonapůl for consultation. In consultation, the Autonapůl representative will decide on the extent and method of carrying out the repair.
- c) Planned (deferrable) repairs must always be consulted with Autonapůl.
- d) Representative of Autonapůl is fully competent to decide on the scope of a repair.

7.1.2. Decisions on investments increasing the value of a Vehicle (for example, towing equipment, roof rack, radio etc.) are taken by Autonapůl independently or at the suggestion of Yours.

7.1.3. If you spend more than CZK 3,000 on the repair of the Vehicle, you can ask Autonapůl for immediate reimbursement via Communication Channels, stating the account number, purpose and amount. This request for payment must always be supported by the original tax document in its entirety. A request for payment or part of it without proof of the original tax document will not be reimbursed by Autonapůl

7.2. Traffic accident or damage not caused by You

7.2.1. In the case of a traffic accident You proceed according to the valid legal regulations. In the case of a traffic accident not caused by You, Autonapůl claims payment from the insurer of the culpable party. Immediate expenses for the rectification of incurred damage are paid for from the resources of Autonapůl or You (see article 6.1.21).

7.2.2. If You have had a traffic accident not caused by You, You undertake to provide Autonapůl with the necessary cooperation when dealing with all the administrative tasks, Police investigation and consequences of the traffic accident and any other damage, associated with the solution of the insured event. Non-provision of the necessary cooperation is considered a fundamental breach of the Contract.

7.3. Traffic accident or damage caused by You

7.3.1. In case of a traffic accident or damage caused by You, the damage is paid for according to the following rules:

- a) amount of damage in a traffic accident caused by You will be determined by Autonapұл as a sum of
 - i) cost of repair based on the invoice for repair or budget of repair from an authorized car repair shop as price excluding the value added tax, ii) amount of lost income due to inavailability of the Vehicle for other users during the time of repair which will be determined from average income per Vehicle of given Category in the past, iii) cost of towing or repatriation of the Vehicle after accident and iv) other costs related to the settlement of the damage.
- b) damage at a level lower than the Minimum deductible is paid for by You (the culpable party) in full; Autonapұл will issue an invoice for the appropriate amount or the appropriate amount will be charged in Your next Invoice for the services of Autonapұл.
- c) damage in a value higher than the Minimum deductible is paid for by Autonapұл with Your co-payment. The level of the deductible is announced in the Pricelist.

7.3.2. Should agreement not be reached on the payment of the deductible between Autonapұл and You as the culprit of the accident, Autonapұл is authorised to use Your Refundable deposit to cover the deductible (in compliance with article 6.2.1).

7.3.3. In case You cause any damage to Autonapұл intentionally or cause any damage to Autonapұл in connection with Your illegal conduct, You pay for the damage to Autonapұл in full.

7.3.4. If You have had a traffic accident caused by You, You are obliged to provide Autonapұл with the necessary cooperation when dealing with all the administrative tasks, Police investigation and settlement by insurer associated with the solution of the insured event. Non-provision of the necessary cooperation is considered a fundamental breach of Contract.

7.4. Theft of the Vehicle

7.4.1. It is Your duty to announce immediately the theft of a Vehicle or attempted theft where the Vehicle incurred damage to the Police and Autonapұл.

7.4.2. If the Vehicle is stolen in the course of Your Reservation, You have a duty to pay the Minimum deductible announced by Autonapұл in Pricelist (see article 7.3.1). If the vehicle is later found, Autonapұл will reimburse to You the Minimum deductible without undue delay.

7.4.3. If a Vehicle of Autonapұл has been stolen from You, in the course of Your Reservation, in the time immediately preceding it or in the time immediately following it, You are obliged to provide Autonapұл with the necessary cooperation when dealing with all the administrative tasks, Police investigation and settlement by insurer associated with the resolution of the insured event and any other damage. Non-provision of the necessary cooperation is considered a fundamental breach of the Contract.

7.5. Fines

7.5.1. If a fine is imposed on Autonapұл on the basis of the committing of a misdemeanour or other administrative delict in connection with Your use of Vehicle and Reservation, Autonapұл is authorised to require the payment of an amount at the level of the fine from the User who was using the Vehicle at the time when this misdemeanour or administrative delict was committed (analogous to articles 5.2.2 and 9.3.2). In compliance with the valid legal regulations, Autonapұл will announce to the relevant administrative authority the identity of the User who was using the Vehicle at the time of the commission of the misdemeanour. Evading the payment of a fine is considered a fundamental breach of these Contract.

7.5.2. Autonapұл will charge You a fee for administering the fine according to Pricelist.

8. Termination of Contract

8.1. Cancellation of Contract

8.1.1. The Contract is concluded for an indefinite period. Autonapұл and You are authorised at any time to terminate the mutual contractual relationship, as a whole. The Contract can be terminated on the basis of (i) mutual agreement, (ii) notice of termination from You or Autonapұл without giving a reason, (iii) withdrawal from the Contract from the part of Autonapұл (articles 8.1.4 and 8.1.5) and (iv) by automatic expiration of the Contract which occurs on the thirtieth day after the conclusion of the Contract if You do not pay the Entry fee (according to article 6.1.16).

8.1.2. The termination of the Contract between You and Autonapұл may occur on the basis of mutual agreement immediately or after an agreed date after the settlement of all Your debts, including those which arise from other agreements concluded between Autonapұл and You.

8.1.3. The termination of the Contract or part thereof may also occur on the basis of Your written notice of termination or written notice of termination of Autonapůl, which, in the event that legal regulations allow it, will be delivered to the other party via the Communication channels, and this shall be even without giving a reason. The notice of termination will be kept at Autonapůl on a permanent data medium. The notice period is thirty days and begins on the day of delivery of the notice to the other party.

8.1.4. If in some fundamental manner You breach Your duties arising from the Contract, Autonapůl is authorised to withdraw from this Contract immediately. The following are considered a fundamental breach of Contract:

- a) provision of untruthful information or concealment of fundamental information necessary for the conclusion and continuation of the contractual relationship.
- b) repeated breach of road traffic regulations;
- c) repeated breach of Your duties arising from the Contract;
- d) existence of reasonable suspicion that You evidently acted in conflict with or You evidently circumvented generally binding legal regulations or
- e) You evidently acted in conflict with good morals, the duty to act honestly in legal relations or with the fundamentals of honest business relations.

8.1.5. Autonapůl is authorised to withdraw from the Contract, in case of:

- a) start of insolvency proceedings against You;
- b) a motion for execution or enforcement of the decision has been filed against you.

8.1.6. The Contract can be terminated also in case if You disagree with a change of these GBC and You terminated the Contract in accordance with article 11.2.3 of these GBC.

8.1.7. Autonapůl will inform You about the (i) withdrawal from the Contract and (ii) date of effectiveness of the cancellation of Your access to the Reservation system via the Communication channels and also by announcement/recording on a permanent data medium.

8.1.8. If you are a consumer, you also have the right to withdraw from the concluded Contract without giving a reason within fourteen days from the date of conclusion of the Contract. However, as a consumer, you are not entitled to withdraw from the

Agreement if you have used the Reservation System within fourteen days from the date of conclusion of the Agreement. By using the Reservation System at this time, you agree that the Autonapůl services will be provided to you before the expiration of the withdrawal period.

8.1.9. Withdrawal from the Agreement according to the previous paragraph must be sent to Autonapůl within the above-mentioned period and you must state in it that you are withdrawing from the Agreement, if possible, indicating the Contract number. You can use the sample form available on the website www.autonapul.cz. You can send the withdrawal to Autonapůl to e-mail autonapul@autonapul.cz. If, as a consumer, you properly and legally withdraw from the Agreement, the Entry Fee will be returned to you by payment to the account from which the Entry Fee was paid.

8.2. Consequences of cancellation of Contract

8.2.1. After the termination of the Contract Autonapůl will cancel Your access to the Reservation system and cancel all Your future Reservations.

8.2.2. All Your debts towards Autonapůl remain valid after the termination of the Contract, if not agreed otherwise and unless the law provides otherwise.

8.3. Financial settlement upon termination of Contract

8.3.1. In the case of termination of the Contract You have a right to the payment of the Refundable deposit which is recorded by Autonapůl after offsetting of all receivables according to the Contract in a period of sixty days from the termination of the Contract. Balance of the Refundable deposit will be paid back to You if there is no other receivable from You recorded by Autonapůl. On the contrary, User who is not consumer under the relevant law is not eligible for repayment of Refundable deposit or balance of it when the Contract is terminated pursuant the article 8.1.4 (withdrawal for substantial breach of Contract).

8.3.2. All Your other receivables from Autonapůl on the basis of separate contractual agreements will be paid to You according to the originally agreed conditions. The termination of the Contract has no impact on the conditions of these relations.

8.4. Your duties after cancellation of the Contract

8.4.1. After the cancellation of the Contract You are obliged to return to Autonapůl all Chip cards issued to You. You can do so both in person at the address of of

Autonapůl or by regular post sent to Contact address.

8.5. Complaint claims

8.5.1. You have a right to submit to Autonapůl complaint claims against the provided services or billing via the Communication channels. Autonapůl confirms the receipt of Your complaint claim, and will deal with Your complaint claim in complaint claim proceedings by the method specified in the Complaint claim rules, which are published on the internet page www.autonapul.cz.

8.5.2. You take due note of the fact that Autonapůl is authorised at any time to amend the Complaint claim rules unilaterally. Autonapůl will publish any changes of the Complain claim rules via the Communication channels and on its internet page www.autonapul.cz or in any other suitable manner. Autonapůl will publish any changes to the Complaint claim rules at least 14 days before these become effective.

9. Various

9.1. Your guarantees, declarations, consents

9.1.1. You declare that You are fully competent for acts in law and have permanent or temporary residence status in the Czech Republic. You declare that at the time of the signature of the Contract all the information and documents which You provided to Autonapůl are valid, up to date, full, precise and correct, and that You have not concealed any substantial information for Autonapůl.

9.1.2. You take due note of the fact that the Identification data serves exclusively for communication with Autonapůl and for secure and unambiguous identification from the part of Autonapůl. You express consent to the fact that any Reservations containing Your Identification data are considered Your Reservations.

9.1.3. You confirm that before the conclusion of the Contract You were informed of (i) all facts associated with the conditions of the provided service, including (a) the level and due date of payments required by Autonapůl, (b) the level and due date of payments in Your favour if agreed, and (ii) You have been familiarised with the following documents as part of the Contract: (a) these GBC, (b) Pricelist, (c) Principles of Personal Data Protection and (d) Complaint claim rules.

9.1.4. You agree to the use of remote means of communication for the purpose of concluding the

Agreement. The costs incurred by You (especially the price for internet connection or telephone connection) are covered by You.

9.2. Personal Data Protection

9.2.1. Autonapůl declares that Your personal data are processed in compliance with legal regulations and Principles of Personal Data Protection which are published on internet pages of Autonapůl (www.autonapul.cz).

9.3. Your responsibility

9.3.1. You are obliged to make sure that no damage is incurred by the Vehicles. Autonapůl bears damage to a Vehicle in compliance with the aforementioned rules (article 7 and following) unless the damage was caused by You or persons to whom You permitted access to the Vehicle (compliant with article 5.1.8).

9.3.2. From the moment of pick up of the Vehicle You bear responsibility for the risk of damage to the Vehicle. In the event of a traffic accident, theft, attempted theft, damage or damage of only part of the Vehicle, and also if a person was injured or killed as a result of a traffic accident, You are always obliged to resolve the situation in compliance with the procedures specified in these GBC for the individual situations. If You do not do so, You will be fully liable for the incurred damage. You are full liable for incurred damage also in the case of substantial breach of Contract (see article 8.1.4 and other articles).

9.3.3. In case of traffic accident You are obliged to fill in a traffic accident report; blank standardized form is part of the Operational journal. You are obliged to give a confirmation of participation in an accident or incidence of other damage to other parties to Autonapůl without delay, at the latest within 24 hours of the incidence of damage.

9.3.4. If damage is caused through theft of the Vehicle, You are obliged to give Autonapůl the documents and keys from the Vehicle without delay after You have learned of the theft of the vehicle, if You had the keys on You at the time of the theft of the Vehicle. If You do not do so, You will be fully liable to Autonapůl for the incurred damage. You are obliged to provide the Police, Autonapůl and its insurer with cooperation during the investigation of an insured event and in the context of liquidation of a loss event or in the context of court proceedings.

9.4. Responsibility of Autonapůl

9.4.1. Autonapůl is responsible only for the damages it causes. Unless otherwise is stated, You are

responsible for any damage incurred as a result of an error or omission from Your part. You are obliged to pay for any damage incurred by Autonapůl as a result of a breach of any duty of Yours arising from the contractual relationship with Autonapůl.

9.4.2. Autonapůl is not responsible for damage or other consequences caused by:

- a) failure to carry out a planned trip as a result of the unavailability of the reserved Vehicle;
- b) not reaching the destination of a performed trip as a result of a fault of the borrowed Vehicle;
- c) falsification or alteration of an identity document and/or other documents;
- d) non-announcement of loss or theft of identity documents and/or other documents to Autonapůl;
- e) unauthorised use of Your Identification data by a third party;
- f) Your behaviour in conflict with the Contract, or legal regulations;
- g) in other cases agreed between Autonapůl and You and in cases designated by legal regulations.

9.4.3. Autonapůl is not responsible for any damage incurred in connection with any duly announced or planned outages of the Reservation system or Communication channels. Outages announced sufficiently in advance via the internet pages of Autonapůl www.autonapul.cz or in some other demonstrable and suitable manner are considered duly announced or planned outages.

9.4.4. Autonapůl is not responsible for errors arising during the operation of Communication channels. You are aware that communication with Autonapůl via the Communication channels is brokered by an operator of a third party. The damages caused by technical faults from the part of these operators are exclusively the responsibility of the party which breached its obligations.

9.5. Assignment

9.5.1. By the conclusion of Contract You agree that neither contracting party is authorised to assign any of its payables owed by the other contracting party to a third party without the prior written consent of the other contracting party.

10. Definitions

10.1.1. Application: mobile phone application enabling User to access Reservation system and unlock and lock Vehicles.

10.1.2. Pricelist: Document which is part of Contract. It contains prices for car rental, Vehicle categories, Minimum deductible and other important variables of Contract. It is announced by Autonapůl according to article 6.1.1.

10.1.3. Chip card: Electronic device for unlocking and locking the Vehicle. It may be in the shape of a card or in some other suitable shape (for example, fob). The Chip card unlocks a Vehicle only during the valid Reservation of the given User, it locks it at any time. Every User may have one or more unique Chip cards. Chip card is obtained upon issue request, usually upon signature of Contract, or later. Issue of Chip card is confirmed by signing of hand over protocol by User.

10.1.4. Individual contract: during each pick up of a Vehicle an Individual contract is concluded between You and Autonapůl for the hiring of a vehicle in the sense of the Civic Code (Bill of law no. 89/2012 Coll., §2321 and following). Its aim is primarily to designate the precise time period during which You have the right to use the Vehicle You have selected and also to define the period during which You are responsible for this Vehicle in compliance with the Contract. The Individual contract is valid and effective from the moment of pick up to the moment of return of the Vehicle.

10.1.5. Fleet: All the Vehicles which Autonapůl makes available to its members and Users are described using the collective term Fleet. The Fleet of Vehicles is always accessible as a list in Reservation system. Autonapůl aims to improve the quality of the offered Vehicles, so the Fleet will be renewed on an ongoing basis. For this reason Autonapůl may change the offered types and models of Vehicles unilaterally.

10.1.6. Identification data: Data from the designation of the contracting party in the Contract or other data serving for the identification of the User which was provided to the User by the cooperative Autonapůl.

10.1.7. Categories of vehicles: For the purposes of Billing and easier understanding on the part of Users, the Vehicles of Autonapůl are divided into categories according to size and character of use, condition of the Vehicle and comfort that they provide.

10.1.8. Communication channel: A tool through which communication between User and Autonapůl occurs.

10.1.9. Contact address: The Contact address of the Autonapůl head office for correspondence is Údolní 567/33, 60200 Brno.

- 10.1.10. Contact e-mail address: The contact e-mail address of Autonapůl is: autonapul@autonapul.cz.
- 10.1.11. Minimum deductible: Financial amount designated either absolutely or relatively in Pricelist, by which the User is obliged to participate in coverage of the damages which he caused.
- 10.1.12. Registration fee: Entry fee which is not returnable. Its conditions and amount is given in Pricelist.
- 10.1.13. Fuel card: Payment card of the company enabling the payment of fuel by dedicated card, which User can use to pay for fuel and other expenditures incurred when using a Vehicle, namely at the gas stations. Use of Fuel card for payment for other items than fuel will be considered as substantial breach of Contract.
- 10.1.14. On board Unit: Device in the Vehicle, in which there is the technology described in article 3.1.2 of these GBC which is necessary for carsharing service. It consists of the unit itself located on a suitable place within the Vehicle, from GSM/GPS antenna and chip reader, both of which is mounted on the wind screen of the Vehicle.
- 10.1.15. Police: Police of the Czech Republic or police of the relevant state in which damage to or theft of the Vehicle occurred.
- 10.1.16. Last locking of Vehicle using the chip card. Locking of the Vehicle using Chip card or Application which occurs after the Vehicle key is put in the dedicated device. If after depositing of the Vehicle key there are multiple lockings of the Vehicle using the Chip card or using Application, the decisive last locking is performed by You in this manner. The precise time of such locking is recorded in the Reservation system.
- 10.1.17. Working day: Day in the week which is not a weekend or Czech state recognised holiday or day declared by Czech state authorities to be non-working.
- 10.1.18. Handover location: Specifically defined geographic area where it is possible to handover and pick up the given Vehicle. Handover place may have the form of a specific parking lot or of a Zone.
- 10.1.19. Operational journal: Format A5 file which is in each Vehicle. It contains the particulars pursuant to article 5.4.1, in particular Vehicle documents, Form "Record of traffic accident", Fuel card and others.
- 10.1.20. Reservation: Specific time slot for a concrete Vehicle, in which User has the right to use selected Vehicle. Reservations are made exclusively in Reservation system.
- 10.1.21. Reservation system: Electronic system for reservation of Vehicles on the internet. The reservation system is accessible non-stop via regular equipment for internet access or using Application.
- 10.1.22. Contract: Framework contract for provision of services concluded between Autonapůl and the User and all its integral parts (as named in article 9.1.3). Contract is always concluded in writing and in person or on the Internet. When concluding the Contract on the Internet Autonapůl uses tools to verify Your identity, such as verification of the validity of Your ID, comparison of Your photograph portrait with the photograph on the ID and the like.
- 10.1.23. User: Contractual party of the Contract.
- 10.1.24. Billing period: Time period which is used as a whole for regular billing. This period usually equals one of commonly used time periods, such as week, month, quarter etc. Length of the Billing period is given in Pricelist.
- 10.1.25. Vehicle: motor or attached Vehicle which is part of the Fleet.
- 10.1.26. Entry fee: Financial amount which the User must deposit in the bank account of Autonapůl or in cash for the Contract to become effective. The Entry fee can have the form of Refundable deposit or nonrefundable Registration fee. Choice of the form of Entry fee is upon the User. The Amount of Entry fee is given in The Pricelist.
- 10.1.27. Billing: Charges for use of services of Autonapůl are invoiced for each Billing period. Billing has the form of an Invoice, or credit note. Frequency of Billing which equals Billing period is announced in Pricelist.
- 10.1.28. Zone: Specifically defined broader geographic area where it is possible to pick up and return Vehicles.

11. Concluding provisions

11.1. Applicable law and language

- 11.1.1. All the legal relations between You and Autonapůl are governed by Czech law, in particular Act No 89/2012 Coll., the Civil Code.
- 11.1.2. All communications between You and Autonapůl will be conducted in Czech, apart from cases where we agree otherwise. Contract may be drawn up in several language versions. Should there be a

discrepancy between the individual language versions, the Czech wording have precedence.

11.1.3. According to Act No. 634/1992 Coll., on consumer protection, the consumer has the right to an out-of-court settlement of a consumer dispute arising from the Contract. In such a case, consumers are entitled to contact the Czech Trade Inspection (address: Česká obchodní inspekce, Ústřední inspektorát - ADR Department, Štěpánská 15, 120 00 Prague 2, e-mail: adr@coi.cz, website: adr.coi.cz).

11.1.4. An out-of-court settlement of a consumer dispute is initiated exclusively at the request of the consumer, in the event that the dispute with Autonapůl could not be resolved directly. The proposal can be submitted no later than 1 year from the day on which the consumer exercised his right, which is the subject of the dispute, for the first time with Autonapůl. The consumer has the right to initiate an out-of-court dispute resolution online through the ODR platform ("Online Dispute Resolution system of the European Commission, available online at <https://webgate.ec.europa.eu/odr>).

11.2. Changes

11.2.1. In the interests of improving the quality of the services provided to You, in connection with the development of legal regulations and also with regard to the business policy of Autonapůl, Autonapůl is authorised to amend the Contract, incl. these GBC and other contractual documents.

11.2.2. In such a case Autonapůl is obliged to propose to You a change in Contract, incl. GBC or other contractual documents via the Communication channels at the latest two months before the day when the change of Contract, GBC and/or other contractual documents becomes effective.

11.2.3. Change of GBC or other contractual documents constitutes for the Users a right to refuse the changes and to withdraw from the Contract for this reason. After notification of the change the User has the right to withdraw from the Contract as of any day preceding the change becoming effective. The notice of withdrawal from the Contract may be submitted at the latest on the day when the change of GBC or other contractual documents becomes effective. For Pricelist the changes become effective according to article 6.1.1.

11.2.4. If after a notification of change the User does not utilise its right to give notice of withdrawal for this reason by the time the change becomes effective, Autonapůl shall consider this to be agreement with the change of Contract.

11.2.5. Autonapůl is authorised to perform a unilateral change of the business name or product or service, about which it is obliged to inform You in an appropriate manner without undue delay. The change in the business name of the product or service has no impact on the rights and duties of the contracting parties arising from the Contract.

11.2.6. If any provision of this Contract, GBC or any of the documents is seen to be or becomes invalid or unenforceable, this shall have no impact on the validity and enforceability of the other provisions of this Contract.

11.3. Validity and effectiveness

11.3.1. These GBC become valid and effective on 1st of December 2024.

Autonapůl, družstvo